

Christian Congregation of Jehovah's Witnesses



The Ridgeway, London, NW7 1RN Telephone: 020 8906 2211

SKA:SKB March 28, 2013

TO ALL BODIES OF ELDERS IN BRITAIN AND NORTHERN IRELAND

Re: Kingdom Hall electricity and gas supplies

Dear Brothers:

Since May 2012 there has been a posting on the jw.org “Supplier Arrangements” tab for the supply of utilities by Total Gas & Power (TotalGP). It recommends that congregations review their current Kingdom Hall electricity and gas supply contract(s), including:

- Checking that the correct VAT rate (5%) is being paid.
- Confirming that an appropriate dual-rate tariff is being applied.
- Considering changing supplier for gas and electricity to TotalGP.

We have been pleased to see the number of congregations that have already followed the recommendation to contact TotalGP and implement the changes. A recent analysis has shown that some congregations have been able to save many hundreds of pounds per year by switching to this national supplier arrangement.

However, even if you already have a competitive tariff (in which case TotalGP may cost a few pounds more than your existing supplier) we would still encourage you to consider changing. One reason for this is that TotalGP have an excellent reputation for customer service, which reduces the time congregation members spend on administrative matters. In fact, they have a dedicated service team who will assist congregations through the process of switching suppliers. This includes arranging for electricity meter and tariff changes where necessary. Please feel free to contact the team with any matters regarding their service, including paperwork-related queries, by telephone (01737 859002) or by e-mail (direct.team@totalgp.com).

Another reason is that the branch office is involved in monitoring the contracts to ensure that they remain appropriately competitive. Also, when national or international supplier arrangements are used, even if the cost is fractionally higher than a previous local arrangement, it is genuinely the case that you will “offset” higher prices in other areas.—2 Cor. 8:14.

We appreciate that changing utility suppliers and reclaiming incorrectly charged VAT will involve some time and effort. However, given the overall benefits, we warmly encourage you to give serious consideration to supporting this supplier arrangement.

We thank you for your attention to this matter and take this opportunity to extend our warm Christian greetings.

Your brothers,
*Christian Congregation
of Jehovah's Witnesses*

cc: Travelling overseers